



The Patient Experience App, Px6 - Powered by HealthWide Solutions

What is Px6 and what can it do for your hospital or physician office?

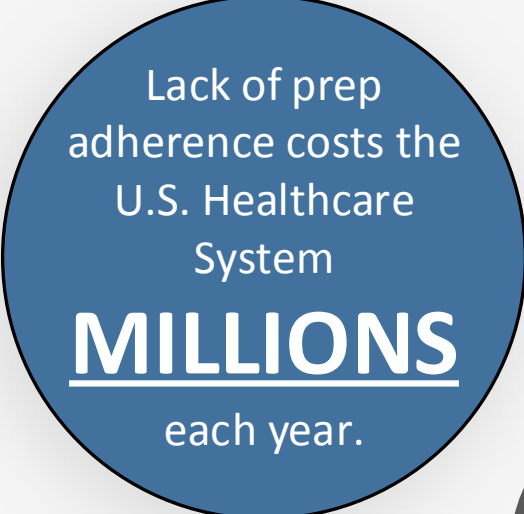
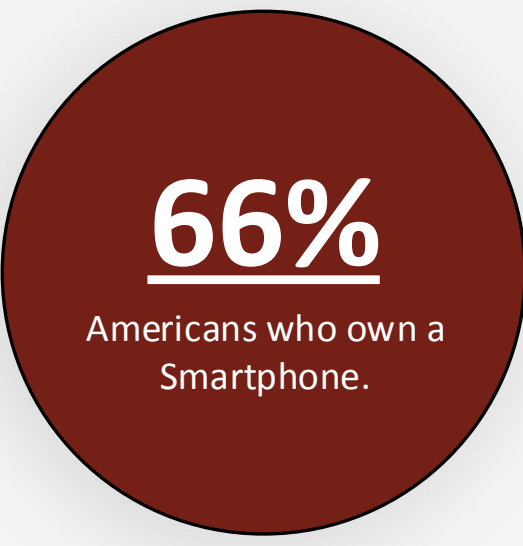
1. Appointment Request & Reminders

Request appointments by facility or preferred date/time allowing the patient to securely submit pictures of their order, insurance card and photo ID.

Reminder types include Text, Audio, Email, App, plus attach appointments to Outlook, smart phone, Google calendar, etc.

Benefits:

- Ideally fit patients in when *they* desire based on facility or date preference vs. scheduler options.
- Give patients the ability to submit their order solving patient confusion regarding clinical definition of procedures, allows ease of validating insurance information, validates patient identity.
- Reduce no shows and last minute cancels through appointment reminders. Entry on calendar integrates into patient's busy life and schedule.



2. Procedure Preparatory Instructions

Send specific appointment preps to your patient's device whereby they can **recall them at any time** and ensure they are **fully prepared for their appointment**.

Benefits:

- Mitigate the likelihood of cancellations due to appointment prep adherence issues.
- Give patients immediate access to their appointment preps through their device giving them the ability to recall, read and understand preps faster.
- Save money on resources like dyes and isotopes and protect against revenue loss due to canceled appointments.

3. Facility and department wayfinding and directions.

Give patients the **step by step directions** to arrive at your facility and department **on time** and with as little confusion as possible.

Benefits:

- Reduce missed appointments, late arrivals and general confusion especially for new patients arriving to the facility and/or department for the first time.
- Reduce operational dysfunction, wait times and potentially lost revenue due to missed appointments or late arrivals.



4. Immediate Patient Feedback.

Give patients the means to quickly but concisely **grade the experience they just received** and offer recommendations on how it could be better.

Benefits:

- Immediate feedback allows the facility to quickly enact service recovery procedures on less than positive patient experiences.
- Service recovery efforts will ensure you're not losing future revenue or having to address negative remarks or posts on social media sites.

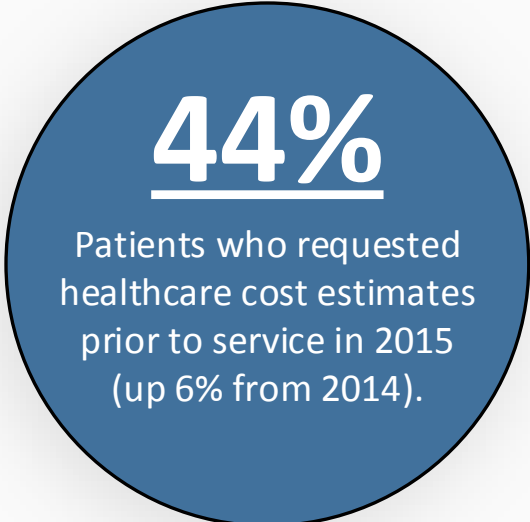


5. Payment Acceptance & Notification

Notify your patients of their service estimates and allow them to securely pay prior to their service.

Benefits:

Now more than ever, patients want to know what their services will cost. Give patients these specifics prior to their appointment and allow them the ability to pay it.



6. Facility Marketing Campaigns

Push internal events and marketing content to your patients prior to their service or even while onsite.

Benefits:

- Instills greater facility loyalty and heightens awareness of how your facility supports enhanced living, health, wellness and community.
- Increase patient awareness of internal options for medications (internal Pharmacy), meals, and other services provided by your organization.

Contact us today to schedule a demo of our Patient Experience App, Px6!

